

STRATEGIC PLAN 2022 - 2025

LEADERSHIP | INNOVATION | CO-CREATION



OUR PURPOSE

To optimise life opportunities and choice for people living with disability through leadership, innovation, and co-creation.

OUR VISION

To make a major positive difference to the lives of people with disability and our community.

Together with OCC participants, families, staff, volunteers, our community and all stakeholders, we will work to bring our purpose to life, optimising opportunities and choice so people with disability can lead the best possible life they choose.

OUR STRATEGY

Our 4 pillars bring our strategy to life, and they represent the breadth and depth of what we do:

Developing and enhancing our workforce, as our greatest resource, means better participant outcomes.

Delivering growth to expand our positive impact for people with disability and their families, staff, volunteers and community.

Striving to lead sustainably across all areas of OC Connections – supports for people with disability, financial outcomes and environmental footprint.

Leveraging business insights for greater participant outcomes.

OUR FOUR PILLARS IN DETAIL

Developing and enhancing our workforce, as our greatest resource, means better participant outcomes.

- Implementing our employment strategy that supports continuity of support and quality service delivery
- Refreshing our orientation and induction program that responds to quality support delivery requirements and organisational awareness
- Enhancing accessibility by operationalising all modules of the Human Resources Information System
- Refreshing, diversifying, and implementing our Volunteer Strategy
- Exploring alternative models for educating and learning including being a Registered Training Organisation

Delivering growth to expand our positive impact for people with disability and their families, staff, volunteers and community.

- Leveraging Integrated Employment Models through growth in social enterprise and supports in open employment
- Actively seeking a Merger or Acquisition
- Transitioning Day Support with increasing community focus
- Enhancing the quality and liveability of OC Connections homes
- Expanding the City of Casey support offerings
- Diversifying the people supported in a viable way

Striving to lead sustainably across all areas of OC Connections – supports for people with disability, financial outcomes and environmental footprint

- Developing, implementing, and embedding a climate change policy for a climate-resilient community
- Creating and identifying opportunities for innovation
- Increasing the number of people supported and the range of key supports
- Reviewing key infrastructure to ensure it is fit for purpose
- Ensuring we are financially viable to enable us to achieve our vision

Leveraging business insights for greater participant outcomes

- Providing a more comprehensive Business Insights platform
- Exploring a Shared Services model
- Embedding Co-Achieve, our OCC unique proposition
- Measuring and promoting the OCC impact

